



About Pop Up Blockers:

A pop-up blocker is any program that prohibits a pop-up at some point in time. This may consist of multiple internet windows, or actual pop-ups caused by coding on a webpage. Generally, pop-up blockers are installed to avoid pop-up ads from webpages. However, depending upon the pop-up blocker, they may block useful information as well. These could include option screens such as print and download options screens, or they could stop pop-ups which would confirm downloads or show a result to a page.

Following are instructions on how to disable pop-up blockers on various browsers:

Internet Explorer®

Take the following steps to disable pop-up blockers:

- Click Tools or the gear icon.
- Click Internet options.
- Click the Privacy tab.
- Uncheck Turn on Pop-up Blocker.
- Click OK.

Chrome®

Take the following steps to disable pop-up blockers:

- Click the Chrome menu button.
- Note: The button is on the upper-right of the browser and is indicated by three dots.
- Select Settings.
- At the bottom of the page, click Advanced.
- Note: If Advanced is already selected, additional options will be available below it.
- Under Privacy and security, click Content settings.
- Click Popups.
- Click Blocked (recommended).

Note: After the popup blocker is disabled, the option will show as enabled and display Allowed.



Firefox®

Take the following steps to disable pop-up blockers:

- Click the Open menu button (three bars) in the upper-right corner.
- Click Options or Preferences.
- Select Privacy & Security on the left.
- Uncheck Block pop-up windows to disable the pop-up blocker.
- Close and relaunch Firefox.

Safari®

Take the following steps to disable pop-up blockers:

- Click the Safari menu.
- Select Preferences from the drop-down.
- Click Websites.
- Click Pop-up Windows located on the left side.
- Click the drop-down next to Lexis Advance and select Allow.
- Close and reopen Safari.
- iPhone or iPad IOS
- Open the Settings app in iOS and go to Safari.
- Under the General Safari settings, toggle the switch next to “Block Pop-ups” to the OFF position to disable the popup blocker.